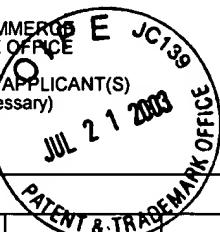


U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICELIST OF REFERENCES CITED BY APPLICANT(S)  
(Use several sheets if necessary)ATTY DOCKET NO.  
**03670.000005**APPLICATION NO.  
**09/612,945**APPLICANT  
**TOMOO TSUNENARI**FILING DATE  
**July 10, 2000**GROUP  
**3625**

## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>RWD</i>	<b>5,424,944</b>	<b>06/13/95</b>	<b>Kelly et al.</b>	<b>364</b>	<b>401</b>	

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES/NO/ OR ABSTRACT

## OTHER DOCUMENT(S) (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>RWD</i>	"USF Logistics Acquires Reverse Logistics Provider, Processors Unlimited," World Reporter, March 2, 1999 (Business Wire)
<i>J</i>	"ValueAmerica.com Dramatically Increases Customer Service Capabilities with FedEx NetReturn," World Reporter, July 8, 1999 (Business Wire)
<i>RWD</i>	"Many Happy Returns (Reverse logistics, the handling and disposition of returned products and opportunity to gain a competitive advantage)," Journal of Business Strategy, v. 20, no. 4, pp. 27-31, July 1999.

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Sheet 1 of 1